



# **Target Market Determination**

This Target Market Determination [TMD] is a document of Unity Bank Limited.

This TMD seeks to give our members, staff, product distributors, and other interested parties an understanding of the class of consumers for whom the product described has been designed, how the product is distributed, and related matters.

This TMD is not, and should not be construed as, a full summary of the product's terms and conditions. Nor is it a substitute for the provision of financial advice.

Any advice or information on this TMD does not take into account your personal objectives, financial situation or needs and you should consider whether it is appropriate for you. Please review our Disclosure Documents before acquiring any product.

Product	Premium Personal Loan		
Issuer	Unity Bank Limited ABN/ACN 11 087 650 315 AFSL/Australian Credit Licence 240399 Reliance Bank is a division of Unity Bank Limited.		
Effective Date of TMD	5 <sup>th</sup> October 2021		
Next Review Date	5 <sup>th</sup> October 2024		
Target Market	Description of target market  Consumers that are requiring funds for a variety of purposes and want the flexibility to make additional repayments and redraw funds as required, with the added benefit of a discounted interest rate.  Description of product, including key attributes  The Premium Personal Loan is our discounted variable interest rate loan that gives you flexible repayment options, and more.  The product's key attributes are:  Variable interest rate  Unlimited free redraw  Discounted interest rate  Loan period up to 7 years  Top up facility available  No penalty for early pay outs  No penalty for additional or lump sum repayments		

# Description of likely objectives, financial situation and needs of consumers in the target market

The product has been designed for consumers that:

- Have an existing home loan, or be a homeowner, or have a term deposit with us that has at least \$20,000
- Are seeking the flexibility to make extra repayments without a fee and/or seeking flexibility to redraw funds as required
- Meet Unity Bank's credit assessment requirements and receive sufficient regular income
- Need funds for a variety of purposes.

# Target Market (continued)

### Classes of consumers for whom the product is clearly unsuitable

- Consumers that do not meet the eligibility criteria
- Consumers that want a loan term greater than 7 years or less than 1 year
- Consumers that want to fix their interest rate at the commencement of their loan
- Consumers that do not have a home loan, a term deposit with us with at least \$20,000 or a homeowner
- Consumers that want a line of credit facility
- Consumers that want a personal loan for a purpose that is deemed ineligible by Unity Bank (eg. Cryptocurrency, gambling, tobacco, alcohol)
- Consumers that have defined goals and objectives and are not met by this product.

#### **Distribution channels**

The product is designed to be distributed through the following means and in accordance with Unity Bank process requirements:

• Direct distribution by Unity Bank employees via branch, online (including social media) and phone

#### Distribution conditions and restrictions

#### **Distribution**

The distribution of the product is subject to the following conditions and restrictions:

- Consumer meets the minimum age of 18
- Consumer is an Australian citizen or permanent resident
- Consumer meets the credit eligibility criteria
- Be a shareholder or become a shareholder of Unity Bank
- Unity Bank to ensure staff are accredited and authorised as product distributors
- Consumers with appropriate borrowing capacity

Why the distribution conditions and restrictions will make it more likely that the consumers who acquire the product are in the target market

All applications for this product are subject to Unity Banks credit assessment and loan eligibility criteria. In addition, Unity Bank completes further upfront evaluations, ongoing due diligence, and monitoring of product training to our staff.

We will undertake a review of this TMD in the following circumstances:

#### **Complaints**

 Consumer complaints (in number or significance) within a 3 month period regarding understanding of risks, key terms, conditions or features of this product.

#### Feedback from Third Party distributors

 Reporting received, or consistent feedback from Third Party distributors which suggests that the target market may no longer be appropriate.

#### Substantial product change

- When a substantial change is made to the product terms, conditions, or key attributes
- If we make a material change to the design or distribution of the product

#### **Product performance**

- Evidence that consumer usage is significantly different from original expectations and contrary to the design of the product
- Evidence that product is no longer meeting the financial situation, needs and objectives of the target market
- Evidence of substantial sales outside of the target market
- If the product's design or distribution receive adverse media coverage

#### Significant change to the external environment

- Regulatory or legislative environment for this product
- Economic and market conditions

#### Notification from ASIC and/or AFCA

- ASIC request immediate cessation of product distribution, or cessation of particular conduct in relation to the product
- If ASIC raises concerns about the product's design or distribution
- If the Australia Financial Complaints Authority or a Court raise concerns about the product's design or distribution

### Significant dealings

- A significant dealing of the product to consumers outside the target market occurs
- If any other event or circumstance occurs indicating that this TMD may no longer be appropriate.

Where a review trigger or event occurs, we will review this TMD within 10 business days.

## **Reviews Triggers**

Review Periods	Initial review  We will undertake a review of this TMD within 12 months of the effective date.  Periodic review  We will undertake periodic reviews of this TMD at least every 2 years from the initial review.		
Distributors Reporting Requirements	Complaints	Distributors must report any complaints to Unity Bank Limited within 10 business days (in writing) if they become aware of a complaint related to risks, key terms, conditions or features of this product.  All complaints in relation to this product will be reviewed and reported accordingly.	
	Significant dealings	Unity Bank Limited will report to those required if it becomes aware of a significant dealing that is not consistent with this TMD.	